

THE EIGHTH ANNUAL SERVANT LEADERSHIP DAY

with

JOSEPH PATRNCHAK

SERVANT LEADERSHIP & THE ENGAGED ENTERPRISE



In this presentation, Joseph Patrnchak will discuss the core principles of Servant Leadership and the powerful, positive effect of Servant Leadership on organizational performance. He will illustrate these ideas with a brief case study of his experience as Chief Human Resources Officer at Cleveland Clinic, where the implementation of Servant Leadership dramatically improved both caregiver engagement and patient satisfaction.

Joseph M. Patrnchak is Principal of Green Summit Partners, a consulting practice dedicated to helping organizations bring out the best in their people.

In his career, he has served as Chief Human Resources Officer at Cleveland Clinic; SVP/Chief HR Officer at Blue Cross Blue Shield of Massachusetts; and VP of Human Resources for HP/Compaq/Digital, including leading HR for the \$4.5B Global Customer Services Division.

He holds an MS in Human Resources Management and Organizational Development from American University, and a BA in Sociology from Northwestern. He is Board Chairman of the Robert Greenleaf Center for Servant Leadership, and the author of *The Engaged Enterprise: A Field Guide for the Servant-Leader* and *Exercises for Management Reflection: The Servant-Leader Workbook*.

For more
information:
email csl@shu.edu
or call
973-313-6042



Wednesday, April 10 at 4:00 p.m.
University Center, Chancellor's Suite

ALL MEMBERS OF THE SETON HALL COMMUNITY ARE INVITED

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the Office of Mission and Ministry